

YOUR PASSPORT TO SUCCESS!

Name: _____

Date of Issue: _____

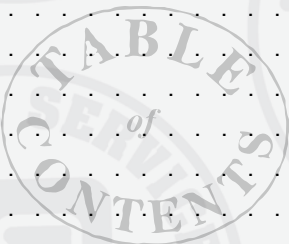
Location: _____

Signature: _____

Destination: **At Your Service**

Official: Linda Byars Swindling, JD, CSP

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INTRODUCTION

Most of customer service is common sense. You know excellent customer service when you experience it and you also have encountered bad experiences when dealing with service providers.

Excellent products and services at competitive prices are expected in today's marketplace. The deciding factor between using your company and using a competitor usually comes down to the relationships built and how the business makes the customer feel. Quality customer service is that distinction.

Now is the time to be *At Your Service!*

At Your Service